



**Location:**

Anne Arundel Medical Center  
Health Science Institute  
Conference Center – 7<sup>th</sup> floor  
AAMC Medical Park  
2001 Medical Parkway  
Annapolis, MD 21401

**Cost:**

**\$225 Members**

**\$250 Non-Members**

**Registration information:**

**Contact:**

**Rina Borg**

[md-dcshrm@nc.rr.com](mailto:md-dcshrm@nc.rr.com)



CPHRM status provides both internal and external rewards. CPHRMs enjoy the pride of recognition of being among the elite in a critical field of healthcare. And CPHRM is a premier credential based on a sound assessment that provides distinction in an increasingly competitive marketplace.

# CPHRM Exam Preparation Course

September 13, 2010

7:30 am – 5:00 pm

Faculty:

**Joyce Benton, RN, MSA,  
DFASHRM, CPHRM, ARM, LHRM**

**Monica Berry, BSN, JD, LLM,  
DFASHRM, CPHRM**

In coordination with ASHRM, MD-DC SHRM is offering a CPHRM Examination Preparation Course. The Certified Professional in Healthcare Risk Management (CPHRM™) is a professional designation based on a solid assessment of a broad range of risk management skills. This course is designed as a one-day educational program to help candidates prepare to take the CPHRM examination.



# CPHRM Preparation Course Agenda & Directions

**When:** September 13, 2010

**Where:** Anne Arundel Medical Center, Health Science Institute  
Annapolis, MD

## Agenda

7:00 - 8:00 am	Registration - Continental Breakfast
8:00 - 10:15 am	Lecture
10:15 - 10:30 am	Break
10:30 - 12:15 pm	Lecture
12:15 - 1:00 pm	Lunch (provided)
1:00 - 2:30 pm	Lecture
2:30 - 2:45 pm	Break
2:45 - 5:00 pm	Lecture
5:00 - 5:30 pm	Q & A

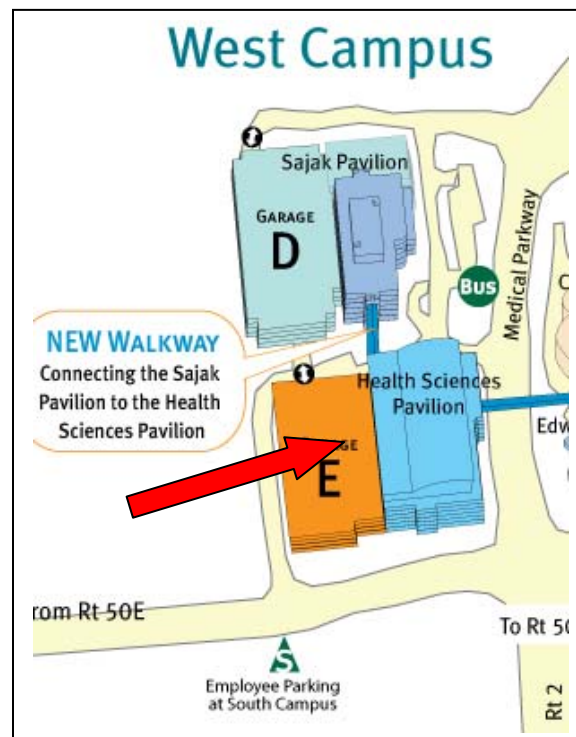
## Directions

**From Annapolis and the Eastern Shore:** Take Route 50 West to Jennifer Road exit (Exit 23A). Turn left at the light onto Jennifer Road. Continue straight, through the light at Medical Parkway. Look for garage E on the right.

**From Washington DC:** Take Route 50 East to Parole exit (Exit 23). Turn right onto West Street then right onto Jennifer Road. Look for the Health Sciences Pavilion and garage E on your left.

**From Baltimore:** Take I-97 South to Route 50 East, then follow Washington directions above.

***Park in Garage (E) Health Sciences Pavilion  
Directions and Parking***





## CPHRM Preparation Course Registration

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Email: \_\_\_\_\_

Telephone: \_\_\_\_\_

**MD-DC SHRM Members - \$225.00**

**Non-Members - \$250.00**

\* Registration Fee includes a copy of the *CPHRM Exam Preparation Guide*

**CEU Credits will be provided**

Please forward the completed form along with your check by **September 8, 2010** to:

**Rina Borg  
MD-DC SHRM  
PO Box 71638  
Durham, NC 27722**

If you have questions, please contact Rina at [md-dcshrm@nc.rr.com](mailto:md-dcshrm@nc.rr.com)



## CPHRM Preparation Course Faculty

### **Joyce Benton, RN, MSA, DFASHRM, CPHRM, ARM, LHRM Risk Control Consulting Director CNA HealthPro**

**Joyce Benton** is risk control consulting director for CNA HealthPro. She earned a diploma degree in nursing from Georgia Baptist Hospital School of Nursing, a bachelor of science in health arts from the College of St. Francis, a master of science in administration with a concentration in health services from Central Michigan University, and her Associate in Risk Management (ARM) and Associate in Risk Management for Public Entities (ARM-P) from the Insurance Institute of America. She earned her CPHRM in 2000. Previously, she served as the director of quality management and safety in an acute care hospital. She developed the risk management and infection control programs and restructured the safety and workers' compensation programs at the facility. Ms. Benton began her hospital experience as a registered nurse in pediatrics.

Ms. Benton is a faculty member for the Institute for Healthcare Communication. She is a member of ASHRM and has served on the nominating committee, annual conference committee, educational programming committee, certification preparation task force, and modules task force. Ms. Benton is a faculty member of ASHRM's Barton Certificate in Healthcare Risk Management Program and served on the ASHRM Board for the 2003-2004 term. She received ASHRM's 2005 Distinguished Service Award.

Ms. Benton is a frequent speaker on health care risk management issues at the state and national levels and has authored several articles. She received ASHRM's Excellence in Writing Award in 1999. Ms. Benton is also an active member of the Georgia Society for Healthcare Risk Management, where she has served as president and received the 1995 Georgia Healthcare Risk Manager of the Year Award, 2002 Distinguished Service Award and 2004 Lifetime Achievement Award. She co-authored a chapter in the fourth and fifth edition of ASHRM's Risk Management Handbook for Health Care Organizations.

### **Monica C. Berry, BSN, JD, LLM, DFASHRM, CPHRM Executive Director The Midwest Alliance for Patient Safety**

**Monica Berry** is the executive director of The Midwest Alliance for Patient Safety, a federally certified Patient Safety Organization (PSO) that is a joint venture between the Illinois Hospital Association (IHA) and the Metropolitan Chicago Healthcare Council (MCHC). Berry is responsible for developing, implementing and managing the PSO that will permit healthcare providers throughout the Midwest to collect and analyze data that supports shared learning and effective performance improvement. Previously she was Director of Patient Safety and Risk Management at Loyola University Health System in Chicago, where she was responsible for the design, implementation, evaluation and continuous improvement of a system-wide patient safety and risk management program. She also assisted and promoted development of an institutional culture of safety through implementing a fair and just approach to reporting patient safety events and near misses. Berry was the president of ASHRM in 2002 and is faculty for the Patient Safety Curriculum and the CPHRM examination prep course. She is a well known speaker and author in risk management, patient safety and insurance.

## ABOUT THE CPHRM EXAM

### Who is the certifying body?

The CPHRM certification is awarded by the American Hospital Association's Certification Center. The certification is for three years. Re-certification is based on re-passing the national examination or completing 45 clock hours of approved continuing education credits in Healthcare Risk Management Education.

### How do I take the exam?

The CPHRM examination is administered by Applied Measurement Professionals (AMP) at testing centers throughout the country. Copies of the CPHRM Candidate Handbook and Application can be obtained online at [www.aha.org/aha/Certification-Center/CPHRM](http://www.aha.org/aha/Certification-Center/CPHRM) or by phone from AMP at (913) 541-0400.

### How much does the examination cost?

The cost for the examination for ASHRM members is \$275. The cost for non-members is \$425. There is a \$100 fee to reschedule the exam.

### Are there any references or study guides?

Participants in this program may want to use the Risk Management Handbook for Healthcare Organizations, 5<sup>th</sup> Edition, and the CPHRM Exam Preparation Guide as study aids. They are available online via the ASHRM Store at [www.asbrmstore.org](http://www.asbrmstore.org) or (800) 242-2626 weekdays.

#### Risk Management Handbook for Healthcare Organizations, 5th Edition

American Society for Healthcare Risk Management  
Roberta Carroll, Series Editor  
Jossey-Bass Publishers  
\$350 for ASHRM members, \$375 non-members  
Catalog number: 178162

#### CPHRM Exam Preparation Guide

American Society for Healthcare Risk Management  
\$35 – special price for chapter prep course participants only when ordered by the chapter  
\$65 – regular price members and non-members when ordered on their own  
Catalog number: 178936

## For More Information

With questions about the [Chapter] CPHRM Exam Prep Course, contact:  
[Chapter Contact]  
[Address/Phone/Fax/E-mail]

With questions about examination application and administration, contact:  
**Applied Measurement Professionals**  
8310 Nieman Road  
Lenexa, KS 66214  
(913) 541-0400  
(913) 541-0156 (Fax)  
[info-amp@goamp.com](mailto:info-amp@goamp.com)  
[www.goAMP.com](http://www.goAMP.com)

With questions about certification, contact:  
**AHA Certification Center**  
155 N. Wacker Drive, Suite 400  
Chicago, IL 60606  
(312) 422-3711  
(312) 422-4577 (Fax)  
[kwilliams@aha.org](mailto:kwilliams@aha.org)  
[www.aha.org/certification](http://www.aha.org/certification)

With other questions, contact:  
**ASHRM**  
155 N. Wacker Drive, Suite 400  
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(312) 422-3980  
(312) 422-4580 (Fax)  
[asbrm@aha.org](mailto:asbrm@aha.org)